

Winston Mandimika

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Profile

I'm a motivated Graduate Software Developer with experience in C#, React Native, Python, JavaScript and SQL. Skilled in the full software development lifecycle and troubleshooting technical issues. Previously provided 1st Line IT Support using **SaaS tools** for online banking systems, resolving app errors, password resets, and locked accounts. Passionate about building scalable, data-driven solutions and applying creative problem-solving within a dynamic tech environment.

Education

Sheffield Hallam University – MSc Computing (2024–2025)

Specialisms: Data Management · Computer Programming · Full-Stack Development – Cloud Technologies

Sheffield Hallam University – BA (Hons) Digital Media Production (2018–2021)

Key Skills

C# · React Native · Python · JavaScript · SQL · MySQL · Firebase · Azure · Git/GitHub · CRM · Troubleshooting · SaaS · CI/CD · Bash · Powershell

Experience

Sopra Steria – Customer Service Advisor (2023–2024)

Here I provided solutions and assistance for residential repairs. I liaised with government organisations, managed cases and maintained data integrity.

Adecco – Customer Support (2020–2022)

I handled national health data, validated records, and ensured real-time accuracy.

Manpower (HSBC) – Banking Agent (2022-2022)

On a short-term contract at HSBC, I provided 1st Line support, resolved technical and access issues, supported remote customers, logged and escalated cases, and maintained data security.